

Surveyor Social distancing policy

Due unprecedented challenges we face due to the spread of COVID19, Stafford uPVC Windows wanted to advise you that we are taking every measure to limit our social contact in order to limit the spread of COVID19 as advised by the government, with this in mind we are taking the following steps to ensure our customer and colleagues STAY SAFE.

While your health and wellbeing is at the top of our company's priority and we are now able to carry our work as normal as possible and to help our Surveyor attend appointments we have asked our Surveyor to ask the following before attending an appointment;

1. Is our customer happy for us to attend the property?
2. Are we able to access the areas to measure and still maintain 2m social distancing?
3. Is there anybody in the property that is classed a vulnerable?

We have requested that all Surveyor should

1. Always keep a minimum of 2m away from our customers
2. To ask our customers to use another part of the house while we are working (and to keep in mind how many items are out at one time)
3. To agree a method to alert or speak with our customers, i.e. ring the doorbell, phone their mobile, 'call out' but arrange to meet them in an open area.
4. Provide clean surfaces and handles when leaving a customer's property using the wipes they have been provided or alternatively ask our customers if they have or would like then to use their own cleaning products as they might be stronger than the ones provided.

We will provide all our Surveyor with.

- PPE (masks, gloves, etc)
- Facilities to wash their hands
- Antibacterial gel

We realise this situation remains very dynamic as information continues to change day-to-day. We will of course keep you updated as the situation evolves.

If at any point your feel that any of the above has not been adhered to by our staff please inform our Management team by calling 01785 246516 or email tim.adams@staffordupvcwindows.co.uk.

Kind regards

Guy Allcock
Managing Director
Stafford uPVC Windows