



Stafford uPVC Windows LTD COVID19 Quotation Appointment Policy Update January 2021

Due unprecedented challenges we face due to the spread of COVID19, Stafford uPVC Windows wanted to advise you that we are taking every measure to limit our social contact to limit the spread of COVID19 as advised by the government and our industry partners Certass.

We are taking the following steps to ensure our customer and colleagues STAY SAFE.

While your health and wellbeing are at the top of our company's priority and we are still able to carry our work as normal as possible, to help our Sales Consultants complete remote appointments to provide customers with a free quotation, we would like to ask that you have the following details available

- Sizes of the products required
- Images of the areas you would require the instal

We have requested that all sales consultants should not attend an onsite appointments and to conduct all consultations virtually using alternative options (Zoom, WhatsApp, Facetime etc)

We realise this situation remains very dynamic as information continues to change day-to-day. We will of course keep our customer updated as the situation evolves.

If at any point your feel that any of the above has not been adhered to by our staff please inform our Management team by calling 01785 246516 or email annabel.russell@staffordupvcwindows.co.uk

Kind regards

Guy Allcock
Managing Director
Stafford uPVC Windows